



## **Customer Service Representatives – Mesa** - <https://24-7intouch.com/careers/>

### **ABOUT 24-7 INTOUCH**

24-7 Intouch is a global contact center & technology company that delivers innovative and value-driven customer service solutions across all industries via an Omni channel approach that includes voice, social media management, live chat, email, fraud, UAT, self-service, and back office administration.

Using the most advanced technology in the industry, 24-7 Intouch's customizable customer care platform allows their clients to utilize business insights to deliver lifetime consumer loyalty and increase incremental revenue.

With over 18 years of experience, the 24-7 Intouch team takes pride in building a top to bottom brand alignment for partners to create exceptional customer experiences.

### **ABOUT THE JOB**

Are you a problem solver? Do you like making meaningful connections with people? Are you interested in a rewarding career working with the world's most exciting brands? Welcome to 24-7 Intouch!

Our Customer Service Representatives are passionate about delighting customers by making every interaction an unforgettable experience, whether that's through inbound calls, emails and/or chats. We want people with personality, who love making an impact with every customer interaction.

We also want people with drive and ambition, who want a career, not just a job. Punctuality, performance, and positivity will set you up for success. Our culture fosters personal and professional growth, and our innovative training programs are designed to take you to the top.

### **JOB REQUIREMENTS:**

- A high school diploma or GED equivalent.
- Amazing people skills. You're a great listener and communicator.
- One year of customer service experience is preferred.
- Calm under pressure. You can make smart decisions in a fast-paced work environment.
- Stellar phone presence. People can hear you smiling!
- A performance mindset. You're motivated by results and self-improvement.

**BENEFITS:** Competitive Salary, plus Health/Medical, Dental and Vision Benefits (if applicable)

**Term of Contract:** Full-time, Part-time (shifts may depend on availability)